

Outage Alerts & Managing Preferences



What's new with Outage Alert services?

Proactive Outage Alerts inform you of power outages (maintenance and repair) impacting your home or business

- For maintenance outages, you'll receive information on when the outage will take place, advance reminders, and status updates on any scheduling changes.
- When a repair outage occurs, you'll receive updates with information like when the outage started, what caused the outage, and when the power will be restored.

Enroll and manage how you receive proactive outage alerts for your home or business through the **Outage Alert Preferences page**

- Select the preference of your choice – email, text, voice message
- Anytime, 24 hours a day, 7 days a week
- From your computer, tablet or smartphone

How do I access the Outage Alert Preferences page?

- Visit SCE.com My Account Profile>Outage Alert Preferences
- Visit Outage Center>Manage Alert Preferences

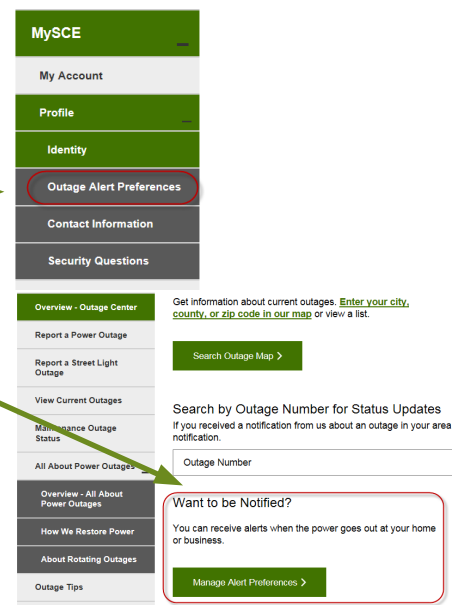
What information do I need to sign up?

- Your SCE Bill (Customer Name and Service Address)
- SCE.com User ID

Who is eligible?

Residential* and Small Business Customers

* Medical Baseline Residential customers are eligible to receive proactive outage alerts, but must contact 1-800-655-4555 to enroll and manage preferences



MySCE

My Account

Profile

Identity

Outage Alert Preferences

Contact Information

Security Questions

Overview - Outage Center

Report a Power Outage

Report a Street Light Outage

View Current Outages

Maintenance Outage Status

All About Power Outages

Overview - All About Power Outages

How We Restore Power

About Rotating Outages

Outage Tips

Get information about current outages. [Enter your city, county, or zip code in our map](#) or view a list.

[Search Outage Map >](#)

Search by Outage Number for Status Updates

If you received a notification from us about an outage in your area notification.

Outage Number

Want to be Notified?

You can receive alerts when the power goes out at your home or business.

[Manage Alert Preferences >](#)